

Terms and Conditions

Last Updated: 27 December 2025

These Terms and Conditions ("Terms") govern the relationship between **TRUTH HUBS LTD (ABN: 88 687 699 627)** ("the Company," "we," "us," or "our") and any individual, business, or entity ("Client," "User," or "you") engaging our services or accessing our platforms.

1. Engagement of Services

By engaging TRUTH HUBS LTD for project management, workforce mobilization, or hub services, you agree to be bound by these Terms. Specific project details, fees, and timelines will be outlined in a separate **Statement of Work (SOW)** or **Service Agreement**, which shall be read in conjunction with these Terms.

2. Statewide Service Delivery

TRUTH HUBS LTD operates across Western Australia. While we strive for consistency, service delivery in regional and remote areas (including the Kimberley, Pilbara, and Goldfields) is subject to:

- **Environmental Factors:** Seasonal weather conditions (e.g., wet season access).
- **Logistical Constraints:** Remote area mobilization and telecommunications availability.
- **Local Protocols:** Adherence to First Nations cultural protocols and local government regulations.

3. Fees and Payment

- **Invoicing:** Invoices will be issued as per the agreed schedule in the SOW.
- **Payment Terms:** All invoices are payable within **14 days** of the date of issue unless otherwise agreed in writing.
- **Late Payments:** We reserve the right to charge interest on overdue accounts at a rate of 2% above the RBA Cash Rate, and to suspend services until payment is received.
- **GST:** All prices are subject to Goods and Services Tax (GST) in accordance with Australian law.

4. Intellectual Property (IP)

- **Company IP:** TRUTH HUBS LTD retains ownership of all pre-existing IP, including the "Truth Hub" methodology, software, and proprietary data models.



- **Project IP:** Unless otherwise agreed, the Client is granted a non-exclusive, non-transferable license to use the deliverables produced during a project for their intended purpose.

5. Confidentiality

Both parties agree to keep all non-public information, business strategies, and project data confidential. This obligation survives the termination of the service agreement.

6. Liability and Indemnity

- **Limitation:** To the maximum extent permitted by the **Australian Consumer Law**, our liability for any claim related to our services is limited to the resupply of the services or the cost of having the services supplied again.
- **Exclusion:** We are not liable for any indirect, consequential, or economic loss (including loss of profit) arising from service interruptions in remote regions.
- **Indemnity:** The Client agrees to indemnify TRUTH HUBS LTD against any claims or losses arising from the Client's breach of these Terms or misuse of the Service.

7. Force Majeure

TRUTH HUBS LTD shall not be liable for any delay or failure to perform its obligations if such failure is due to causes beyond its reasonable control, including but not limited to: natural disasters, pandemics, regional floods, telecommunication outages, or government-mandated lockdowns.

8. Termination

Either party may terminate a service agreement by providing **30 days' written notice**. In the event of termination, the Client must pay for all services rendered up to the date of termination.

9. Dispute Resolution

In the event of a dispute:

1. **Negotiation:** The parties must first attempt to resolve the issue through good-faith negotiation.
2. **Mediation:** If unresolved after 14 days, the parties agree to seek mediation in **Perth or Kununurra, Western Australia**.
3. **Jurisdiction:** These Terms are governed by the laws of **Western Australia**.



TruthHubs

10. Contact Information

TRUTH HUBS LTD ABN: 88 687 699 627

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Website: www.trutthubs.com.au